

Booking Terms & Conditions 2011 - 2012

The following policies apply for bookings of Myoko Snowsports' products and services for the 2011-2012 winter season:

1. All Snowsports School tickets and Equipment Rentals are non-transferable and non-refundable after issuance. All products & services must be paid in full prior to start time.
2. During bad weather conditions, in the event of there being no available safe terrain appropriate to run the guest's lesson, Myoko Snowsports will cancel the lesson, in which case a full refund will be given. Refunds will not be given if there is appropriate terrain available to run the lesson, and cancellation fees (see below) will apply if a guest chooses to cancel.
3. Myoko Snowsports will not be held liable for any accidents or injuries during, before or after Snowsports School lessons, Photography shoots or Equipment Rental periods.
4. In cases of injury or illness, a medical certificate must be provided from a local medical practitioner in order to receive a refund.
5. Credit card details are required to secure all snowsports school, photography and rental bookings.

Cancellations

Cancellation of any Myoko Snowsports booking must be confirmed by the guest **by 2pm** the day prior to the booking start date. Cancellations may be via email to bookings@myokosnowsports.com or by calling +81 (0)255-87-3560 between 8:15am and 5pm.

Cancellations after 2pm the day prior or 'no shows' will incur the following fees:

	<i>Cancellation</i>	<i>'No Show'</i>
Equipment Rentals	10%	10%
Children's Group Ski and Snowboard Lessons		
Private Lessons & Private Programs	50%	100%
Photography Packages		